A Case Study Presentation by Seven Boats

(Business: Optical Store)



Business Name: i2i Optic

Brief About the Project: i2i Optical today is renowned in Mauritius for range of branded lenses, contact lenses, sunglasses & frames. From examining eye to helping choose suitable frames and lenses, they aim to provide professional yet friendly care. They are the most preferred and trusted destination in Mauritius for eye care. i2i Optical is one of the premium partners of 'Seiko Optical', Germany.

In April 2016 they wanted us to make i2i Optical a brand name by maximizing the brand visibility & giving awareness of their different products & services through Digital Marketing. They also wanted us to engage people with the business & generate interest in it's product catalogue with innovative idea, handle queries & respond with prompt action, generate leads in terms of footfall in store & build online reputation.

Age of the project till date: 2 years 3 months

The case as presented to us

Year: April, 2016

Project statement: i2i Optical presented an un-professional looking product based website (not ecommerce). Not much online presence. Not much awareness about the business

Objective: Increase brand visibility, website traffic, lead (enquiry), engagement in brand pages, retain traffic, improve user experience to grow business, respond to queries & comments on social media channels, online positive reputation building, building an authoritative online presence in Mauritius, developing a new product based website later with a new domain, creating & managing new facebook page later as per their business expansion plan opening new branch

Target Audience: Broad, the entire Mauritius

Their Online Presence:

- 1) Website was there with url i2ioptic.com but that was not professional looking
- 2) Facebook business page was there but it was poorly optimized & managed with no proper content strategy
- No presence in other social media platforms like YouTube, LinkedIn, Twitter, etc.
- 4) No ranking in Search Engine
- 5) No visibility on any other online channe

Strategic Digital Marketing Mix: (AACRO Model)

	Strategy	Action
Grabbing attention	Activation - Reaching maximum people with less effort	Website re-development, Facebook business page optimization, Linkedin Company page creation, Twitter account creation, Creating brand materials & social media creatives
Getting traffic	Acquisition - Engaging target audience	Search Engine Optimization, Search and Display ads from Google Adwords, Social Media Marketing with Facebook engagement Ads, creative & innovative social media content strategy, Blogs, articles, video, infographics, Email Marketing, Creating lucrative lead funnel by social incentives, Google My business page creation (local map listing)
Making the transaction happen	Conversion - Converting leads to customer	Call to action button, enquiry form, contact number, messaging, email, Facebook page like & boost post ads, Creating Facebook shop section, Cross platform integration
Keeping the business	Retention - Bringing visitors/customers back	Analytics driven strategies, Content Marketing, Reviews & Ratings
Improving user experience	Optimization - Give something new to remain in people's mind	ORM, Response management, Offering new things like discount during festivals, occasions, referral commission, etc

Social Media -

ene montire vogue Rs 3140 instead rs 6280, or ene montire Giordano Rs 1990 instead Rs 3980. and ena lezot again. And not finished, or win ene discount Rs 1900 Lor Bann Glass Brand Seiko. Grab Gold Gone!!!

Double Bonanza Li Kot I2i Optical, impasse impasse, the Remy, Portuis, or call nou hotline 8956.

See original - Rate this translation



'annee la pou Eid, i2i optical faire no double bonanza.Check ca!!





64 Comments 22 Shares 49K Views



Seiko Curved Fashion Frame €175.00

See Details





Social Media -



3D printing on glass is a game changer. Experience wide range of elegant bold stylish 3D eyewears at i2i Optical.

#i2ioptical #seethedifference #3DEyewears





Labour Day marks not just the triumph of worker's spirit but a renewal of fertile goddess of creativity and human dignity. Wishing You Happy Labour Day
#i2ioptical #LabourDay #MayDay



Social Media -

OBEX™ mirror lenses deliver high-focused performance, tinted lenses especially good for driving.

So what are you waiting for?

Soak up the sun!

Drop in i2i optical Curepipe today and check out our new Land Rover collection. Grab a pair of sleek sunglasses!

#i2ioptical #LandRoverSunglass #seethedifference



Drop in i2i optical Curepipe today and check out our new Land Rover collection. Grab a pair of sleek sunglasses! #i2ioptical #LandRoverSunglass #seethedifference



i2i Optical Optician

€ 895

94 Comments 1 Share

Shop Now

Drop in i2i optical Curepipe today and check out our new Land Rover collection. Grab a pair of sleek sunglasses! #i2ioptical #LandRoverSunglass #seethedifference



i2i Optical Optician

○○○ ■ 1.4K

Send Message

84 Comments 5 Shares

100 918

4 Comments

Social Media -



00 689

Wishing all of you hope, health and happiness. Happy Easter! #Easter #i2ioptical





Hotline-8956

Send Message

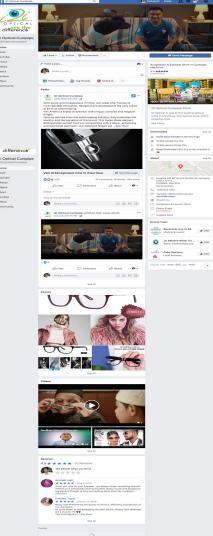
"Valid for frames & sunglasses

i2i Optical

the lenses from being scratched. You also do your eyes a favor, since scratched lenses lead to almost imperceptible problems with focusing:

they force your eyes to do more "visual work" So the rule is:care for your gasses while cleaning them - your eyes will thank you. Glasklar solution exclusively available at i2i optical #i2ioptical #seethediffrence #Glasklar







difference

Social Media -

Lekran television, ordinater ek tablet emet la limier bleu ki fatig ou lizie. Protez ou lizie avec verre seiko super resistant blue. Kot i2i optical, nou promo double bonanza offert ou 50% discount lor bann montir linet ek plus une remise de Rs 1,900 sur vos verres Seiko. Credit facility available through cim finance as from Rs 4500. Conditions appplicables See More



Lekran television, ordinater ek tablet emet la limier bleu ki fatig ou lizie. Protez ou lizie avec verre seiko super resistant blue.

Get Directions

With purity and timelessness in mind, Von Arkel offer frames of incomparable innovation, designed and developed in the very cradle of birth of watchmaking.

Von Arkel is a brand of eyewear with unique, complex and magical hinges.

Directly derived from the watchmaking industry, they embodies the identity and the signature of the brand. This Swiss Made element distinguishes ourself from our competitors with a clever, enhancing and functional approach. Our patented hinges are... See More



Von Arkel eyewear now in mauriitus

Send Message

OD 3 486

74 Comments 15 Shares 40K Views

i2i Optical Curepipe
June 12 at 4:15 PM · 🔊

Ferdibien Bizin Contigner After Ramadan. Eid Mubarak!



We have to share with the needy

Ferdibien bizin contigner après Ramadan.

Get Directions

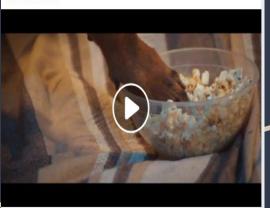
○○ 1.1K

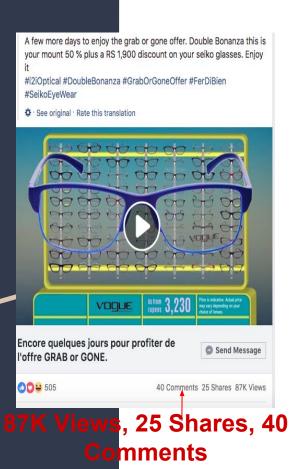
42 Comments 78 Shares 76K Views

See Translation

Social Media -

Lekran television, ordinater ek tablet emet la limier bleu ki fatig ou lizie. Protez ou lizie avec verre seiko super resistant blue. Kot i2i optical, nou promo double bonanza offert ou 50% discount lor bann montir linet ek plus une remise de Rs 1,900 sur vos verres Seiko. Credit facility available through cim finance as from Rs 4500. Conditions appplicables See More See Translation







i2i optical wishes everyone Ramadam Kareem

"Ramadan li pa selma garde Roza li osi ene moi partaz ek tolerans" #i2ioptical#SeeTheDifference #ramadankareem#Ferdibien



Send Message

415 Comments 910 Shares 393K Views

393K Views, 910 Shares, 415 Comments

Ramadhan li pa selma garde roza, li osi

ene moi partaz ek tolerans

⊕ 9 9.3K

Social Media -

Wearing good glasses is like being reborn. 12i Optical wishes you a happy Easter party.

#i2iOptical #i2iOpticalCurepipe #SeeTheDifference #HappyEaster #EasterEgg #JoyeusesPaques

See original . Rate this translation



Porter de bonnes lunettes c'est comme renaître. i2i Optical vous souhaite une

joyeuse fête de Pâques.

Send Message

26 Comments 112 Shares 168K Views

i2i Optical March 22 · Ca For Easter we are pleased to extend the offer of 50 % until March 31, 2018. 12i Optical wishes you happy Easter. #i2iOptical #i2iOpticalCurepipe #SeeTheDifference #joyeusespaques #happyeaster #GRABorGONE See original . Rate this translation



76K Views, 13 Shares, 12 Comments



Take advantage of the Grab or Gone offer to equip you with Seiko Super Resistant blue Protect your eyes with Seiko Super-Resistant Blue glasses. Exclusively at i2i optical. 50 % discount on all our frames and sunglasses. Hurry up! Don't miss this opportunity or you'll regret it! #Grab or gone #ii2ioptical #seethedifference #graborgone



Grab or Gone offer extended till 31st march

1.6K

72 Comments 216 Shares 189K Views

Send Message

189K Views, 216 Shares, 72 Comments

Social Media -



Porter de bonnes lunettes c'est comme renaître.

159K views • 3 months ago



Offer Grab or Gone extended until 31st march 2018.

356K views · 3 months ago









i2i Optical

2.663 subscribers

HOME

VIDEOS

PLAYLISTS

CHANNELS

ABOUT

Q

SUBSCRIBED 2.6K



SORT BY

Uploads -

PLAY ALL



Von Arkel Now Exclusively Available at i2i Optical

45K views • 3 days ago



Lekran television, ordinater ek tablet emet la limier bleu...

126K views • 1 week ago



Stay Tuned | Exciting News is on the Way.

19K views • 2 weeks ago



i2i Optical cleaning solution

58 views • 2 weeks ago



Unique Monsieur Malin ... à suivre

13K views • 7 months ago



i2i Optical Revovation 101K views • 8 n onths ago



Jingle Divali 2017 74K views • 8 months ago



oivali 2017 DR offer 1

458K views • 9 honths ago

Social Media -



Apel i2iOptical lor 8956 pu

54K views • 5 months ago



12i Optical wishes you a very beautiful and happy new ye...

198 views • 6 months ago



I2i Optical wishes you a very beautiful and happy new ye...

71K views • 6 months ago



Super lightweight, and featuring a unique patented...

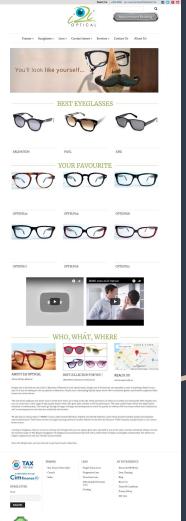
74K views • 6 months ago



Noël arrive à grands pas 66K views • 6 months ago



121 Optical Christmas 2017 166K views • 6 months ago



Website -



Our Hotline No. -220 5556 Email customercare@iZioptical.net



See the World, Brighter and Better

Your eyes are your window to the world. The eyes also happen to be among the most flagile body parts. You need its take good care of your eyes and the eyewair you spot goes a long way into ensuring that. You need the top eye care clinic in Mauritius to look after your eyes and the best options in Mauritius to have a say in what for of eyewair you need. You go to him thus, at I Clinical III.

Now are haileding up within in Malancias. You get a singapping number of spewser options, ranging from Sales surginasses in Malancias. So the high-sent desemble, and distinuity, you see the hail of the process of the sent of the sent

Dur range of eyeween is high on style and substance. You will get something for every type of face, be it over or round. If you are unsure about what works for your you can speak to ser learn and zero in on the perfect look for your eyes. Due to our international exposure, we stook eyeweer that claims tall on the global accessing scane.

Other than surgisases in Mauritius, you will get prescription glasses and surgissess, along with contact lenses. We stock all reputed branch. There is an exhaustive collection of affordable epineers are well that you can braves through. Once you make a choice, it is up to us to take care of the fittings and the other logistics to definity now choice of epineers to you.

Browse through our shelves online and find out what you have been missing among opticions in Mauritius!



Few Social Media & Content Marketing Ideas We Gave

Polls	Facebook live	Tag a friend	Meme	Store videos	Free eye check up offer	
Cross promoting video ads	Behind the scene story	Graffiti board (customer of the month)	Blogs (Effect of blue light on eye, Sunglass buying guidance, etc)	Educate buyers program(lens buying tips)	Customer interaction initiative via facebook messenger	
Response management	Occasion based social theme (Ramadan, Ugadi, Cavadee, Divali, Holi, Chinese Spring Festival, Maha Shivaratree, Ganesh Chathurti, etc)	Feedback zone	Ad landing pages	Eye care tips	Influencer marketing (portraying brand ambassadors and news online)	
Did you know facts	Brand story telling	Info graphics design	Contest around Mother's day, Father's day, etc	Facebook page like contest (Like page & win 1 frame of choice)	Showcasing products in Facebook shop section	

Execution

How we got traffic? ->

- 1) From Search Engine Marketing (SEO & Google Ads)
- 2) Referral traffic from Social Media Marketing (SMO & SMM)
- 3) Content Marketing with blogs, articles, video, infographics

How we got engagement? ->

- 1) Social Media page optimization & management with content calendar
- 2) Posting as per page insight & boosting for likes & engagement

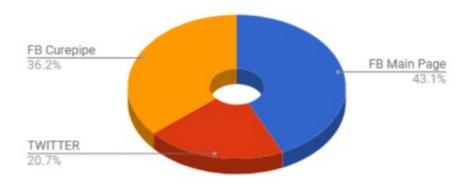
How we got conversion? -> Optimizing conversion through ORM, Data analytics, Research, Client feedback, Prompt response, Experimentation on landing pages, Trying various lead capturing mechanism

How we got returning visitors? -> Content marketing (Blogs, Videos, Infographics)

Execution: Social Media Marketing



SOCIAL MEDIA MARKETING (ORGANIC)



Execution: Social Media Response Management



i2i Optical Port Louis

An eye examination is more than a vision test. From examining your eye to helping you choose frames ...

See More



Very responsive to messages

Community

See All

23.

Invite your friends to like this Page



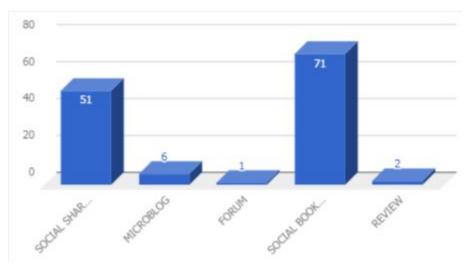
97,562 people like this



97,698 people follow this

Execution: Content Marketing







Keyword Ranking

Optician in Mauritius | Eye care specialist Mauritius | i2ioptic

i2ioptic.com/ ▼

Are looking for optician in mauritius, i2ioptic is the best eyecare clinic that offers customized glasses, branded sun glass, seiko lenses, contact lens.

Which is the most popular optical store in Mauritius? - Quora

https://www.quora.com/Which-is-the-most-popular-optical-store-in-Mauritius

Oct 4, 2016 - Eyewear adds as much to your personality as clothes or shoes. Inversely too, they can take away from your style quotient as well! That is why you must choose ...

 12i Optical: Is it a fraud optical store or company in ...
 3 answers
 13 May 2017

 Which is best eye care center in Mauritius?
 16 answers
 12 May 2016

 More results from www.quora.com

Farouk Hossen Opticians - The Optician of Mauritians

www.faroukhossen.com/en/ -

Eye Test. Comprehensive Eye Exams. Contact Lenses Examination. Complete Optical Services. Eye Test ... 21 Optical Facilities in Mauritius and Rodrigues. null ...

Optical Store in Mauritius | Optical Shop | Seiko Lenses Authorized ...

i2ioptic.mu/ ▼

i2iOptical is a leading **Optical Store in Mauritius**. We sell SEIKO Lenses, LDNR Sunglasses, Eye Respect Glasses, Contact Lenses at attractive price.

i2i Optical - Home | Facebook

https://www.facebook.com/i2ioptical/ •

★★★★ Rating: 4.7 - 528 votes

i2i Optical, Port Louis, Mauritius. 97439 likes · 2761 talking about this · 65 were here. i2i Optical is a newly launched optical showroom in Mauritius...

i2i Optical Curepipe - Home | Facebook

https://www.facebook.com > Places > Curepipe, Mauritius > Accessories Store

*** Rating: 4.9 - 28 votes

Keyword Ranking



Keyword Ranking

KEYWORD

eye check up clinic in Mauritius

top eye check up clinic in Mauritius

best eye check up clinic in Mauritius

eye health check up clinic in Mauritius

KETTOKE	OL/ III LII LIII	W MAIN	1 00111011
opticians in Mauritius	GOOGLE.MU	2	Monitoring
optician in Mauritius	GOOGLE.MU	3	Monitoring
optical center in Mauritius	GOOGLE.MU	1,2,3	Monitoring
optical centers in Mauritius	GOOGLE.MU	1,2	Monitoring
best optical centers in Mauritius	GOOGLE.MU	1,2	Monitoring
top optical centers in Mauritius	GOOGLE.MU	1,2	Monitoring
leading optical centers in Mauritius	GOOGLE.MU	1,2,3,4	Monitoring
leading opticians in Mauritius	GOOGLE.MU	1,2	Monitoring
leading optician in Mauritius	GOOGLE.MU	1,2	Monitoring
best optician in Mauritius	GOOGLE.MU	1,2	Monitoring
best eye care clinic in Mauritius	GOOGLE.MU	1,4,5,6,7	Monitoring
top eye care clinic in Mauritius	GOOGLE.MU	1,2,3,4	Monitoring

SEARCH ENGINE

GOOGLE.MU

GOOGLE.MU

GOOGLE.MU

GOOGLE.MU

RANK

1,2,3

1,2,3

1,2,3

1,2,3,5

POSITION

Monitoring

Monitoring

Monitoring

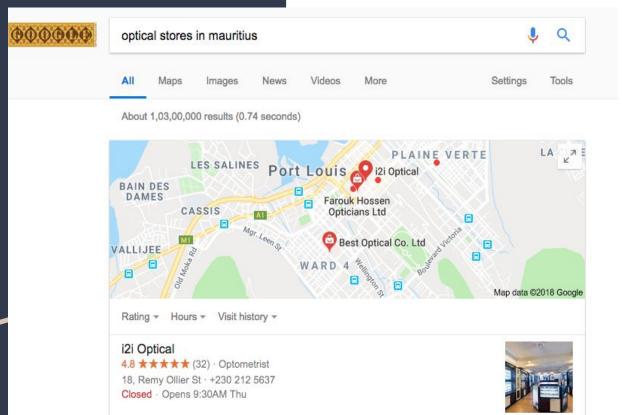
Monitoring

Keyword Ranking (Local rank)

LOCAL SEARCH / GOOGLE PLACES RANKING

KEYWORD	SEARCH ENGINE	RANK	POSITION
optical center in Mauritius	GOOGLE.MU	1	Monitoring
optical centers in Mauritius	GOOGLE.MU	1	Monitoring
best optical centers in Mauritius	GOOGLE.MU	1	Monitoring
top optical centers in Mauritius	GOOGLE.MU	1	Monitoring
leading optical centers in Mauritius	GOOGLE.MU	1	Monitoring
best optician in Mauritius	GOOGLE.MU	1	Monitoring
best eye care clinic in Mauritius	GOOGLE.MU	3	Monitoring
top eye care clinic in Mauritius	GOOGLE.MU	2	Monitoring
top eye check up clinic in Mauritius	GOOGLE.MU	1	Monitoring
best eye check up clinic in Mauritius	GOOGLE.MU	1	Monitoring
eye clinic in mauritius	GOOGLE.MU	2	Monitoring
eye specialist in mauritius	GOOGLE.MU	2	Monitoring

(Local ranking (Local rank)



Keyword Ranking (Local rank)

frames suiting every face ...

About Us

We bring you a variety of exclusive frames – be it about making you ...

More results from i2ioptic.com »

i2i Optical - Home | Facebook

https://www.facebook.com/i2ioptical/ -

*** Rating: 4.7 - 528 votes

#i2ioptical#see the difference #VonArkel#Switzerland#watchmaking. 23K Views. LikeCommentShare. Most Relevant. Priyamvada Aubeeluck, Frederic Rujbally, ...

email address will not be ...

care in ...

Ophthalmologist Care

Avail the top-quality ophthalmologist

Optical Store in Mauritius | Optical Shop | Seiko Lenses Authorized ... | 12ioptic.mu/ •

I2IOptical is a leading Optical Store in Mauritius. We sell SEIKO Lenses, LDNR Sunglasses, Eye Respect Glasses, Contact Lenses at attractive price.

Videos



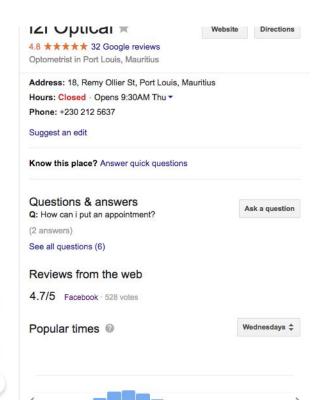
Seiko - Eyewear That Performs | i2ioptical Mauritius



Videos - i2iOptic

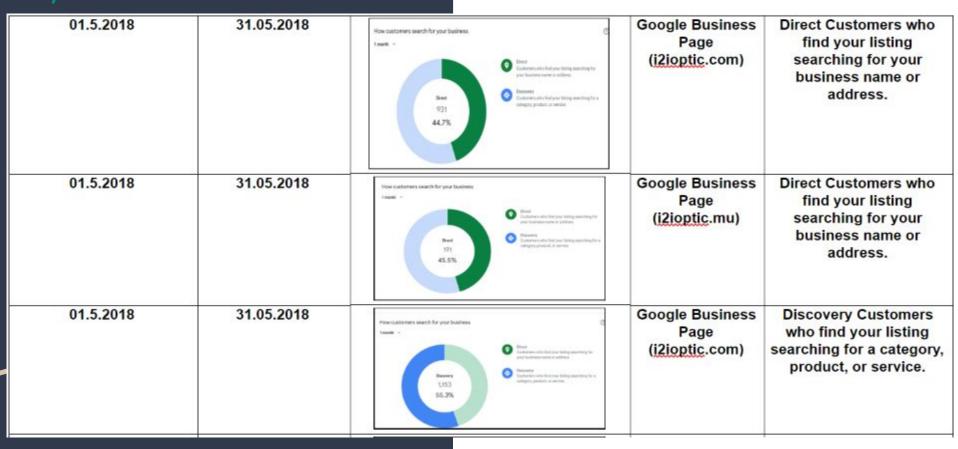


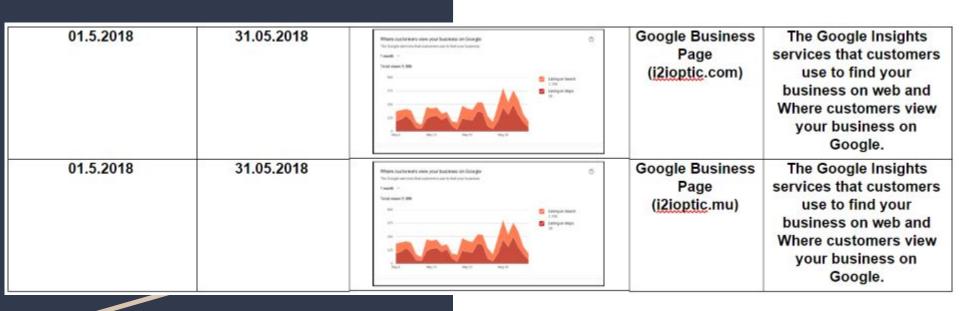
Seiko Road Clear Coat



FROM	ТО	IMAGE	PLATFORM	REMARKS
01.5.2018	31.05.2018	1113 C/65 C/65 C/65 C/65 C/65 C/65 C/65 C/65	Google Analytics	(i2i.com) Audience Overview Analytics Indicates more new visitors to the website (see pie-chart)
01.5.2018	31.05.2018	Table	Google Analytics	(i2i.mu) Audience Overview Analytics Indicates more new visitors to the website (see pie-chart)
01.5.2018	31.05.2018	1/2 1/2	Google Analytics	(i2i.com) Location Analytics More visibility in Mauritius. Next in USA



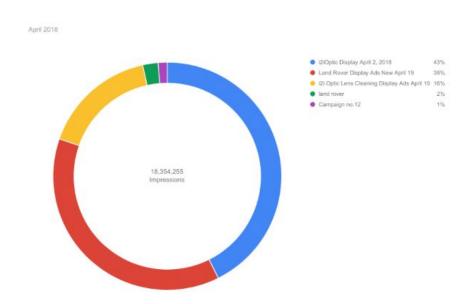




(Google Adwords Ad Campaigns)

Campaign type	Impr.	Interactions	Interaction rate
	162,533,2	8,663,668 clicks, engaç	5.33%
Video	592,923	345,800 clicks, views	58.32%
Video	57,318	12,168 views	21.23%
Display	29,389	445 clicks, engaç	1.51%
Video	249,582	71,956 views	28.83%
Video	169,551	51,443 views	30.34%

Impressions Got from Google Ad Campaigns in April 2018



•	Ad ↑	Ad group	Status	Ad type	Impr.	Views	View rate	Avg. CPV
•	Video ad 1 Skip ad ►1 02:32	Ad group #1	Campaign paused	Video ad	585,043	343,627	58.74%	₹0.09

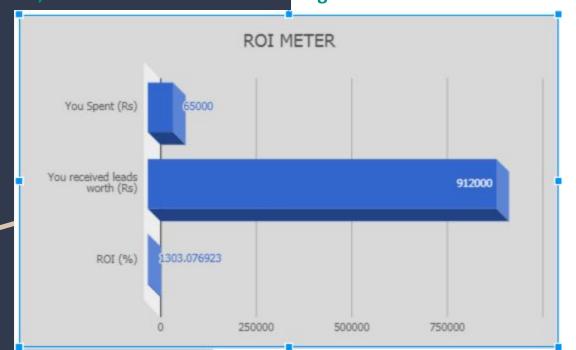
(Social Media Engagement)

What we achieved with i2i Optical's Social Media content

250K Video Views, 150 Shares, 250 Comments, 450 Likes, 150 Reactions on an average

Conclusion

Our one-line success story for this project is - We have made i2i Optical a brand in Mauritius. The client is quite happy with our effort as they are getting around 1300% average monthly ROI. They have gone on to further intensifying our involvement by increasing project value & also awarded additional projects of handling website SEO, ORM & Social Media Marketing of their new branches in Mauritius.



Few Words of Appreciation from the Owner of i2i Optical, Mauritius



See the testimonial here:

https://www.7boats.com/customer-feedback/

Thank You for Watching this Presentation

